

# NORTH DAKOTA TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION SERVICE

## Frequently Asked Questions (FAQs)

### Who is eligible?

Any North Dakota resident who meets the following eligibility requirements:

- Has difficulty using the telephone because of a severe hearing loss, speech impairment, vision impairment, or physical disability
- Has applied for or has phone service in the home
- Is over the age of 5
- Meets income limits (see application)
- Is certified by a physician, audiologist, hearing instrument specialist, speech language pathologist, or appropriate professional as unable to use a telephone readily purchased from a retail store

### What is the cost?

For qualified applicants, there is no cost to receive equipment through the ND Telecommunications Equipment Distribution Service.

### What types of equipment are available?

- Amplified telephone with extra loud ringer
- Captioned telephone
- TTY
- Cell phone amplifier
- Telephone with extra-large, talking buttons
- Switch-activated telephone
- Voice-dialer
- Accessories include: ring signalers such as a lamp flasher or bed shaker

### How long can I keep the equipment?

Equipment received through the program is property of the State of North Dakota. It is yours to use as long as you need it and remain a North Dakota resident.